

PRIVACY POLICY

This document is provided to customers, users and clients (hereinafter – Customers or You) of **Radario Holdings LTD** (hereinafter – the Company or We) to honour its commitment to them, in ensuring their privacy is protected at all times through use of web-resources of Company. The following items detail our practices in relation to information you provide to us. Our privacy policy is based on the general custom, Internet ethic, common practice and Company's policies to protect personal information.

1. Personal information

1.1. Radario Holdings LTD collects personal information about You when completing transactions from any Company's distribution point or licenses its counter-agents to use Company's software as licensees or assigns them to act as Company's agents. Company's distribution points include, but are not limited to European Union.

1.2. For the purposes of Company's privacy policy your personal information includes your contact, financial, private and / or any other information disclosed by You or on your behalf to Company or Company's licensee and/or agent and/or event organizer. We use the term "personal information" information to mean any type of information which could be utilized to identify or be readily associated with You. Examples of personal information we collect include, but are not limited to, Your name, address, telephone number, e-mail address, or any combination thereof. We also collect a sub-category of personal information that We call financial information. Financial information includes passwords, credit/debit card numbers, bank and other account numbers, and bank routing information. In order to operate Company's web-site and provide You with information on events and services that may be of interest to You, We collect personal information (including financial information) as well as demographic information from You. Please note that, in some instances as described below, We treat financial information differently from how We treat other types of personal information.

1.3. Personal information can generally be collected in two ways: (1) information that is knowingly and voluntarily input into Company's software directly by You in response to particular prompts or fields, or that is otherwise knowingly and voluntarily provided by You (such as in an e-mail); and (2) information that is collected automatically when You use the Company's web-site or web-site of Company's licensees or agents or other web-site using Company's software.

2. Personal information usage

2.1. Purchasing tickets or services through using of Company's software you acknowledge the present privacy policy and also agree that your personal information will be collected, stored, compiled and used in other ways as arranged herein by Company and / or its licensees, agents and / or events organizers.

2.2. The personal information collected by Company is used to ensure that the tickets or services You purchased are delivered to You and that You are advised of any possible changes/cancellations that may occur in relation to the event You booked. Company collects personal financial information to confirm the identity of Customer's and bill them for Company's products and services or grant the Company's licensees the right and technical possibility to bill such Customers. Unique identifiers (such as membership or credit card numbers) are collected from You to verify Your identity and for use as account numbers in our record system. When you make a purchase through Company's software, your consent is considered to be given to provide your financial or personal information to those third parties necessary to process your transactions with us, such as credit companies, banks, payment systems and companies that handle shipping on our behalf. This includes exchanging information with other companies and organizations for fraud protection and credit risk reduction.

2.3. Except as provided herein, We will not share financial or unique identifier information with third parties, except our agents and licensees, without your prior consent or legislative demand of imperative nature. When You make a purchase through the Company's software (irrespective to the fact whether this purchase is made thorough Company's or licensees web-resource) Your consent is required to provide your financial or contact information to those third parties necessary to process your transactions with Us, such as credit card companies.

2.4. Company may also pass your contact details on to our counter-agents, such as events' organizers and promoters to keep you informed of future events via direct marketing. You will be asked at the time of booking if you would like to receive this information. You may also change this choice in the future by contacting us with this request, although it may also be necessary to contact any of the Company's agents or licensees which have obtained your information to indicate your choice at this stage. Company will not use or disclose this information in any way, other than that disclosed in this policy.

2.5. You should be aware that we may release your personal information or financial information when We believe it is necessary to comply with laws or regulations, to assist law enforcement, to enforce the terms under which you transacted with Company, or to protect the rights, property or safely of Company, Customers of Company's web-site or others.

2.6. We will use Your personal information received from You when using Company's software only. We shall not directly search for any of Your other personal information through any other software, web-resources data bases etc. even in case that information is necessary for you or for ensuring that the tickets or services You purchased will be delivered to You. Of course automatic search may from time to time take place in case it is necessary for payment executing but You should in no case rely on that automatic search if you have not granted all the information requested from you while booking tickets or services through Company's software.

2.7. Company renders services and / or licenses third companies organizing events to use Company's software. Company doesn't own, manage or organize events by itself. But the owner, manager or organizer of appropriate event has agreed to use Company's software to market and sell their tickets. Whenever you purchase a ticket from Company's web-site or other web-site using Company's software, you are purchasing that ticket from the owner, manager or organizer of appropriate attraction or event, and that contract is subject not only to this privacy policy, but also to any terms, conditions or policies imposed by the attraction or event in question. If You wish to familiarize yourself with the terms, conditions and policies of the event before You commit to purchasing your tickets, please contact the event organizer directly. We do not have any role in setting ticket prices and We do not have any control over the quality of the event for which you have purchased tickets for. Any complaints about ticket prices or the quality of the attraction or event should be directed to the attraction or the event organizer.

2.8. Your personal information may be used to contact you by post, phone or by email when necessary in connection with transactions entered into by you on the Company's web-site or other web-site using Company's software. The Company's licensee and/or event organizer may use your personal or contact information for its own purpose and Company bears no responsibility for that usage. In addition Company or its licensee and/or event organizer may contact you by post or by email, with information or offers regarding upcoming events, products, services or customer surveys. Company does not sell names, e-mail addresses or any other Customer personal and contact information to third parties. Nor do We have any intention of doing so in the future.

3. Security

3.1. Company will endeavour to take all reasonable steps to keep secure any information that we hold about you. Company has security measures in place to protect the loss, misuse and alteration of the information under our control. Our system servers are

protected by the leading firewalls and security certificates (SSL) . Our secure server software is the industry standard and among the best software available today for secure commerce transactions. It encrypts all of your personal information, including but not limited to credit card number, name, and address, so We believe that it cannot be read by third parties.

4. Customer input information

4.1. Web-sites using Company's software and registration forms, order forms, surveys etc., located thereon may require You to give us personal information (like your name, address and/or email address etc.). If you are ordering tickets or services, you will be asked to provide financial information (like you account or credit card numbers).

4.2. You have the right to obtain a digital copy of the personal data We hold about You. You also have the right to correct any inaccuracies in such data. If You wish to avail of any of these rights, please contact us via e-mail. Your request will be dealt with as soon as possible and will not take more than 30 days to process.

5. Customer tracking

5.1. Our web-site uses cookies to keep track of what You have purchased, visited or tried to purchase. Cookies are pieces of information that a web-site transfers to your computer's hard disk for record keeping purposes. Most web-browsers are set to accept cookies. We also use cookies to deliver content specific to your interests, to save your password so You do not have to re-enter it each time you visit our web-site, and for other purposes relating to your transactions on the web-site. Cookies also help us estimate our number of Customers and determine overall traffic patterns through our web-site. If You do not wish to receive any cookies You may set your browser to refuse cookies. However, this may mean You will not be able to order tickets or take full advantage of Company' services. We may also use other technologies such as web bugs to help us collect information about your usage of our web-site. Any information we collect is subject to our Privacy Policy.

5.2. Please note: Any interaction with our web-site may reveal your IP address. We may use your IP address to help diagnose problems with our system, to administer our web-site, or to gather demographic information about Customers . Your IP address may also be used to assist in the detection of fraud and we may pass this information to the legal bodies for that purpose.

5.3. Demographic information is statistical data about Customers' zip code, hometown, gender, purchase history, and age etc. We use this demographic information to tailor our web-site to the interests of Customers. This information may be shared with advertisers only on an aggregate basis so that they can tailor their advertisements to the appropriate audience. "On an aggregate basis" means that Your personal details would not be identifiable in the demographic information that We may use with advertisers.

6. Access to other web-sites

6.1. Company's software provides links to web-sites outside of third persons. These linked sites are not under the control of Company, and We are not responsible for the privacy practices or content of third persons linked to our web site even in case these third persons are our agents or licensees. Before disclosing your personal information on any other web-site, we advise You to examine the privacy policies of those web-sites.

7. Policy review and maintenance

7.1. Company aims to be the leading provider of booking and ticketing services in the territory of Europe and CIS. In order to achieve this, our business is in a constant state of change as We introduce new services and features to our web-site. This means that on a regular basis our policies will be reviewed and any necessary revisions will be made.

7.2. Please review this privacy policy periodically as Company reserves the right to change its privacy policy at any time and notify you by posting an updated version of the

policy on its web-site. The current version of the privacy policy is considered to be one that is posted on the Company's web-site at the time of its exploitation.

7.3. Use of Company's web-site at any time indicates that You accept the current, published version of the policy. Company guarantees that in all circumstances, your details and any information held about you will be treated in the manner dictated by this policy.

8. Contact data

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| RADARIO |
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| Hellenic Bank Public Company Limited, Branch: Larnaca CY02 0050 0340 0003 4001 6842 8001, SWIFT: HEBACY2N |
| Contact: support@radario.co |
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